

MOS End-of-Support Dates; MOS and Platform, Connector Compatibility

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MOS Releases End-of-Support Dates

The following table lists the end-of-support dates for Messaging Operating System (MOS) releases:

MOS Release	FCS Date	GA Date	End of Support *
4.4	27 Dec 2012		
4.3	4 Nov 2011	4 Nov 2011	31 Dec 2014
4.2	26 July 2010	14 Dec 2010	31 Dec 2013
4.1	30 Jun 2008	06 Aug 2008	31 Mar 2013 (6-Series only)
3.10	19 May 2006	23 Sep 2006	30 Jun 2013

* End of support is typically GA + 18 months. At minimum, the two most recent MOS releases are always supported.

For an explanation of the different release types (FCS, GA), and how End of Support dates are determined, see <https://support.mirapoint.com/secure/software/software-rel-process.php>.

MOS and Platform Compatibility

The following table indicates the compatibility of MOS 3.x and 4.x releases with currently supported Mirapoint appliances:

Mirapoint Appliance	MOS 3.x	MOS 4.1	MOS 4.2	MOS 4.3	MOS4.4
8-Series	No	No	No	No	Yes
M7700	No	No	Yes	Yes	Yes
7-Series	No	No	Yes	Yes	Yes
6-Series	No	Yes	Yes	Yes	No
* MOS 4.x does not support DAS storage (X-45, X-55 disk shelves) or NAS (NFS) storage. ** Mirapoint will not support any further migrations of 5-Series appliances to MOS 4. Mirapoint had approved selected customer migrations, but will not support any new migrations on 5-Series appliances.					

Upgrading an existing appliance from MOS 3 to MOS 4 requires a full System Recovery installation of MOS 4; all pre-existing data on the target appliance is lost. Therefore, data migration is a required part of the upgrade process.

To migrate from a 5-Series appliance to a 6-Series or later appliance, see the Mirapoint Administrator's Migration Guide for MOS 3.x to 4.x.

MOS and Outlook Connector Compatibility

The following table indicates the compatibility of ConnectR with recent MOS releases:

MOS Release	ConnectR
4.4	Yes
4.3	Yes
4.2 and later	Yes
4.1	Yes
3.10	Yes

Mirapoint requires switching to ConnectR as soon as possible to ensure continued software compatibility. No additional SynQ versions of patches will be released.