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IceWarp Unified Communications

# Web Service Reference

Version 12.1

**IceWarp<sup>®</sup>**





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# Web Service

Icon	Description
	<b>Warning – very important!</b>
	<i>Note or tip – good to know.</i>
<b>NOTE: Areas...</b>	<i>Note within a table.</i>
<a href="#">▶ Figure 4</a>	Figure link – click the link to reveal the figure. Click it again to close it. (Works only in the <b>CHM</b> format.)

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## About

IceWarp Server's web service allows you to host web sites. The node consists of the General and Proxy settings.

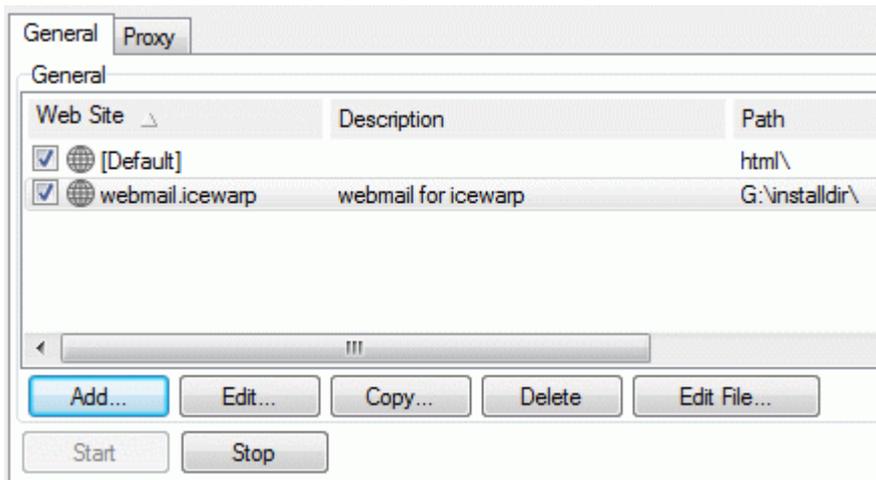
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## Reference

This chapter describes the **Web** node of the IceWarp Server administrative console.

## General

The **General** tab shows a list of all web sites you have defined to be hosted by IceWarp Server:



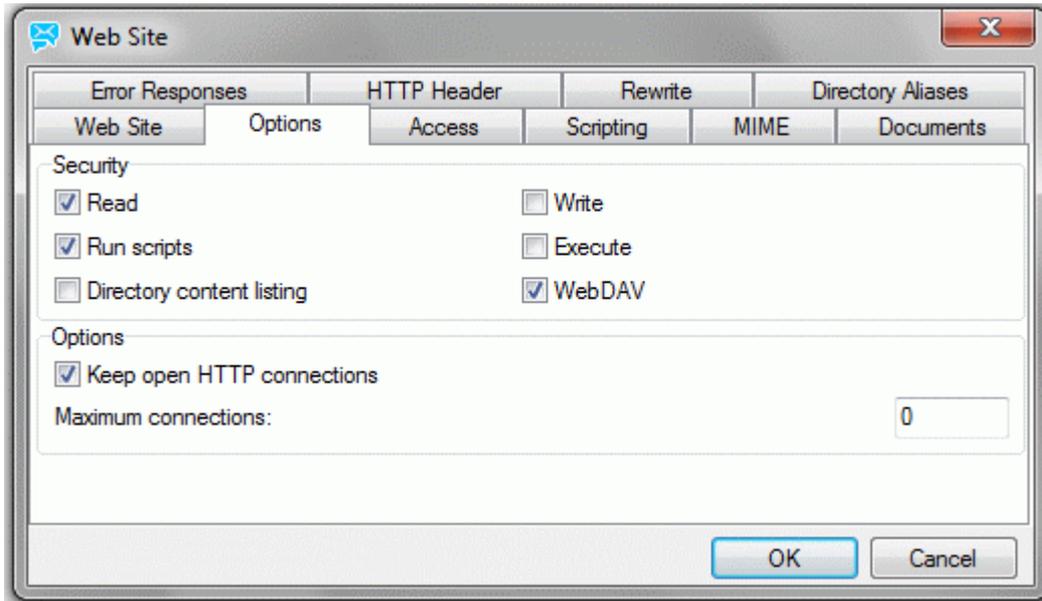
Button	Description
Add	Click the button to open the <b>Web Site</b> dialog for adding a new web site.
Edit	Click the button to open the <b>Web Site</b> dialog of an existing web site for editing its properties.
Copy	Select a web site and click the button to copy its settings. Handy when creating a site with similar settings.
Delete	Click the button to delete the selected web site.
Edit File	Click the button to open a simple text editor allowing you to directly modify the settings for defined sites – use with care!
Start/Stop	Click the button to start (stop respectively) the web service. These buttons work only on a local console.

## Web Site

Field	Description
Active	Check this option to make this web site active.
Host	The URL used to access the web service. Note that masks can be used here, for example: <i>*.icewarpdemo.com</i> or even <i>*.icewarpdemo.*</i> As long as the DNS records points to your server, the web site will be displayed. Multiple host names are supported, separate them by semicolons.
Description	A descriptive text for the web service.
Home directory	The root folder of the actual web site files. If you want to redirect the site, see the example within the <b>Rewrite</b> chapter.
IP Address	If you wish, you can bind this web site to a specific IP address.
Use ... settings	These radio buttons are not active when editing the <b>Default</b> site. <b>Use Default Settings</b> Select this option and the new web site will use the same settings as the default one. The default web site is installed with IceWarp Server. <b>Use Custom Settings</b>

	<p>Select this option if you wish to specify all options for this web site yourself.</p> <p><i>NOTE: Even if this option is selected, the default rewrites are inherited – change them if desirable (within the <b>Rewrite</b> tab).</i></p>
Enable W3C logging	<p>Check this box to log all connections to this web site, using standardized W3C format logs.</p> <p>This box is active only if the <b>Use custom settings</b> option is selected.</p>
Logging file path	<p>Specify a fully qualified file name for the log file(s).</p> <p>The variables yyyy, mm, and dd can be used within the filename:</p> <p>For example, <b>C:\logfiles\w3clogs\“yyyymmdd”.log</b></p> <p><i>NOTE: If you specify only a directory, IceWarp Server will automatically create log files in the format of <b>yyyymmdd.log</b> in the specified directory.</i></p>
Delete logs older than ... days	<p>Specify the number of days after which log files will be deleted.</p> <p>A value of zero specifies that logs will never be deleted.</p>

## Options



Field	Description
Read	Check this box to allow GET and HEAD HTTP protocol requests: # <i>GET</i> is by far the most common method used to request a specified URL. # <i>HEAD</i> is similar to GET but only the page headers are retrieved. This is useful for retrieving meta-information.
Scripts	Check this box to allow the execution of scripts within this web site.
Directory content listing	Check this box to allow directory content listing within this web site. A web browser accesses the web server storage using an explorer like file. If a folder is accessed without a page specified and IceWarp Server cannot find a default page (as listed under the <b>Documents</b> tab), then a directory listing is presented. <b>NOTE: If you check this option, you should also specify a default virtual host on that tab.</b>
Write	Check this box to allow # PUT HTTP protocol requests. # PUT is used to upload files to a specified Uniform Resource Identifier (URI) on the <WEB>.
Executables	Check this box to allow executables ( <a href="http://server.executable.cgi/exe/com">http://server.executable.cgi/exe/com</a> ) to be run on this web site.
WebDAV	Check this box to allow WebDAV extensions to be used on this web site. Briefly: WebDAV stands for "Web-based Distributed Authoring and Versioning". It is a set of extensions to the HTTP protocol which allows users to collaboratively edit and manage files on remote web servers. For more information about WebDAV, refer to its official portal <a href="http://www.webdav.org/">http://www.webdav.org/</a> (tutorials, FAQs, ...) or see the description available at Wikipedia – <a href="http://en.wikipedia.org/wiki/WebDAV/">http://en.wikipedia.org/wiki/WebDAV/</a>
Keep open HTTP connections	Check this options to keep a connection open for a short time after a client request. This can significantly speed up client/server communications.
Maximum connections	Specify the maximum number of simultaneous connections that you wish to allow to this web site. Any requests when the limit has been reached will receive a "Server too busy" (Error 503)

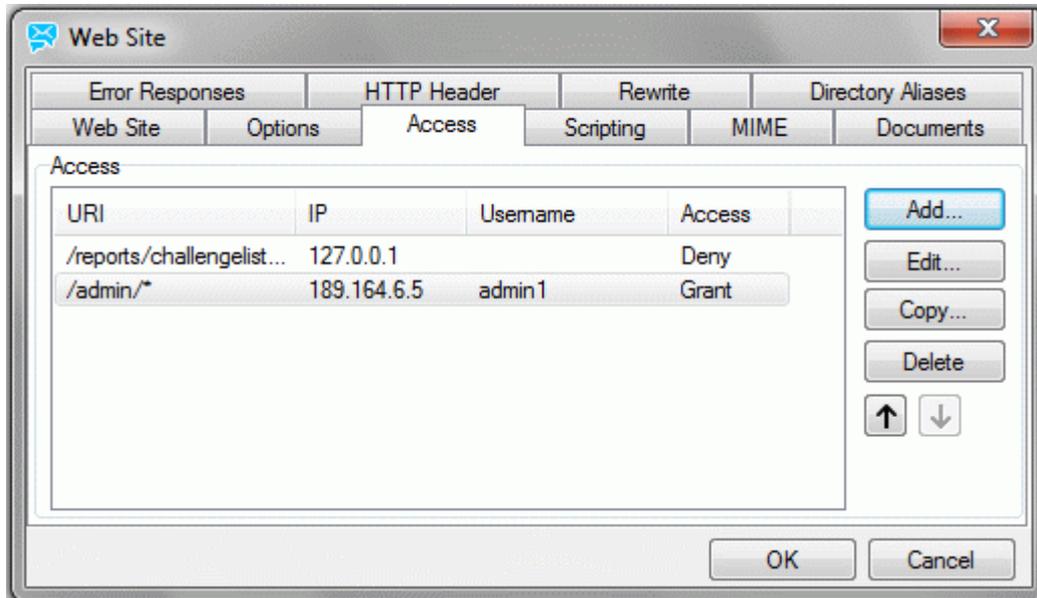
	response. See also the
--	---------------------------

## Access

The **Access** tab allows you to grant or deny access to a hosted web site. You can specify the whole site or individual sub-folders.

You can allow or deny access for individual IP addresses, users (local or specifically defined), and groups and other account types.

Selecting the **Access** tab reveals a list of currently defined access rules.



Button	Description
Add	Click the button to add an access rule, the <b>Access</b> dialog opens.
Edit	Select a rule and click the button to edit this rule. The <b>Access</b> dialog opens.
Copy	Select a rule and click the button to copy its settings. Handy when creating a rule with similar settings.
Delete	Select a rule and click the button to delete this rule.
Arrows	Select a rule and click one of these buttons to move it up or down in the list.  <i>NOTE: Rules are evaluated according to their order in the list. When one of rules is met, all others (later ones) are not used.</i>  <i>Example:</i>  <i>You want to grant John Doe (only him) access to some location. Create one rule that grants him access and second one that denies access to anyone else. The rule granting access has to be most highly in the list.</i>

In the **Access** dialog, you specify the location you wish to protect and the resource(s) you are protecting it from.

You should be aware that unless you specifically **Deny** access to something everyone will have access. If you want to restrict access to a particular web site, you should **Grant** access to the specific user(s) and then **Deny** access to everyone else.



*NOTE: To deny someone access and grant all others is meaningful only if you specify IP addresses (not only usernames), as the server knows IP addresses but not usernames when users are trying to enter the resource.*

You should also be aware that if you wish to specify a local user in the **Username** field, you should enclose it in square brackets to let IceWarp Server know it should check its own database for password verification – this is done automatically if you use the "..." button to select a user, group or domain.

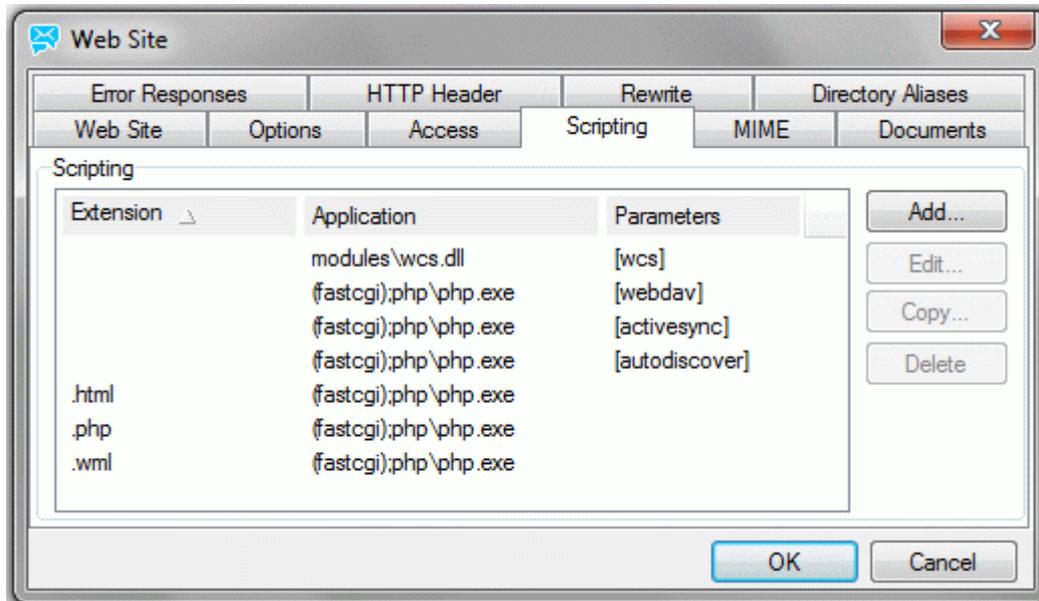
Field	Description
URI	Enter a specific URI to allow or deny access to. (optional) <i>NOTE: If set, it has to end with "/*" (slash and asterisk) to work for all items within the folder.</i>
IP	Enter IP address that will be allowed or denied. (optional) <i>NOTE: If you leave this field blank, you grant/deny everyone access.</i>
Not	Check this box to logically "NOT" the IP range. In the above example, access is granted to the /admin/ directory from any IP address <b>except</b> 192.168.*.*
Access	Choose whether access will be granted or denied with this rule.
Basic HTTP Authentication	Tick the box if you want to use basic HTTP authentication – a user has to fill their user name and password into a usual dialog shown before entering the URI specified above.
Kerberos/SSO HTTP Authentication	Tick the box if you want to use the Kerberos/SSO HTTP authentication (for more information refer to the <b>Domains and Accounts – Domain – Directory Service</b> chapter – <b>Kerberos/GSSAPI/SSO</b> section.) Credentials provided by users when they log into Windows are used. <i>NOTE: Both these possibilities can be used. IceWarp Server sends information to the browser. In the case this browser supports Kerberos/SSO authentication, a login dialog</i>

	<i>is not shown.</i>
User is authenticated independently	Select this possibility if you want to check users against data set in the <b>Username</b> and <b>Password</b> fields (see lower).
User is authenticated against system accounts	Select this possibility if you want to check users against all IceWarp Server system accounts.
Username	Enter a specific user name that will be allowed or denied. (optional) <i>NOTE: If you leave this field blank, you grant/deny everyone access.</i>
Password	Enter a password for the user name specified above.
Kerberos service	Fill in the Kerberos service name. For more details, refer to the <b>Domains and Accounts – Domain – Directory Service</b> chapter – <b>Kerberos/GSSAPI/SSO</b> section – <b>Service name</b> field.
Kerberos keytab	Use the "..." button to select keytab files. For detailed information, refer to the <b>Domains and Accounts – Domain – Directory Service</b> chapter – <b>Kerberos/GSSAPI/SSO</b> section – <b>Place keytab files ...</b> field.
User condition	Use the "..." button to select a system user, access to be granted/denied to. <i>NOTE: If this field is used, the Username column (the <b>Web Site</b> dialog – <b>Access</b> tab) is left blank.</i>
User is domain administrator	Tick this box to allow all local system domain administrator accounts access to the web site with their username/password. <i>NOTE: Do not tick both these boxes as users cannot have both these roles. It would prevent access for all users.</i>
User is administrator	Tick this box to allow all local system administrator accounts access to the web site with their username/password. <i>NOTE: Do not tick both these boxes as users cannot have both these roles. It would prevent access for all users.</i>

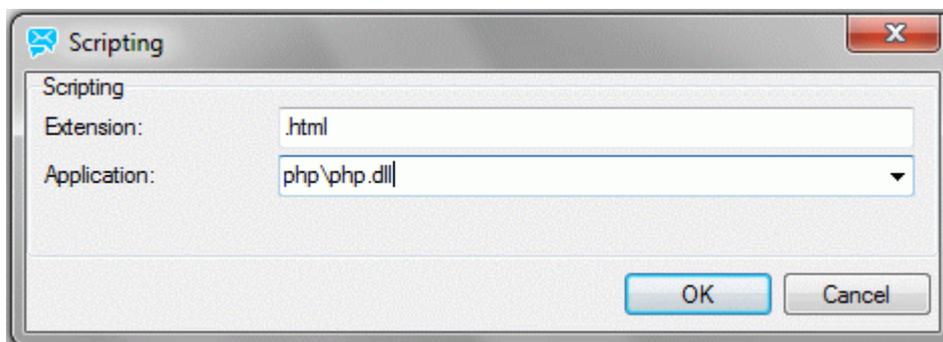
## Scripting

IceWarp Server supports Server Side Scripting engines such as PHP and Perl. It can support these engines via the ISAPI interface (default), FastCGI interface, or CGI interface.

Here you can specify which modules or executables should be used to process file types that the browser may not automatically understand, e.g. PHP files:



Button	Description
Add	Click the <b>Add</b> button to link a file extension with its process application. The <b>Scripting</b> dialog opens.
Edit	Select a scripting record and click the button to edit settings of this scripting. The <b>Scripting</b> dialog opens.
Delete	Select a scripting and click the button to delete this scripting.



Field	Description
Extension	Specify the file extension (with the dot).
Application	Specify the full path to the application that will process the files. To use the ISAPI interface you just need to specify the path to the dll file, e. g. <b>\temp\libisapi.dll</b> To use the CGI interface specify the CGI executable, e. g. <b>\bin\myCGI.exe</b>

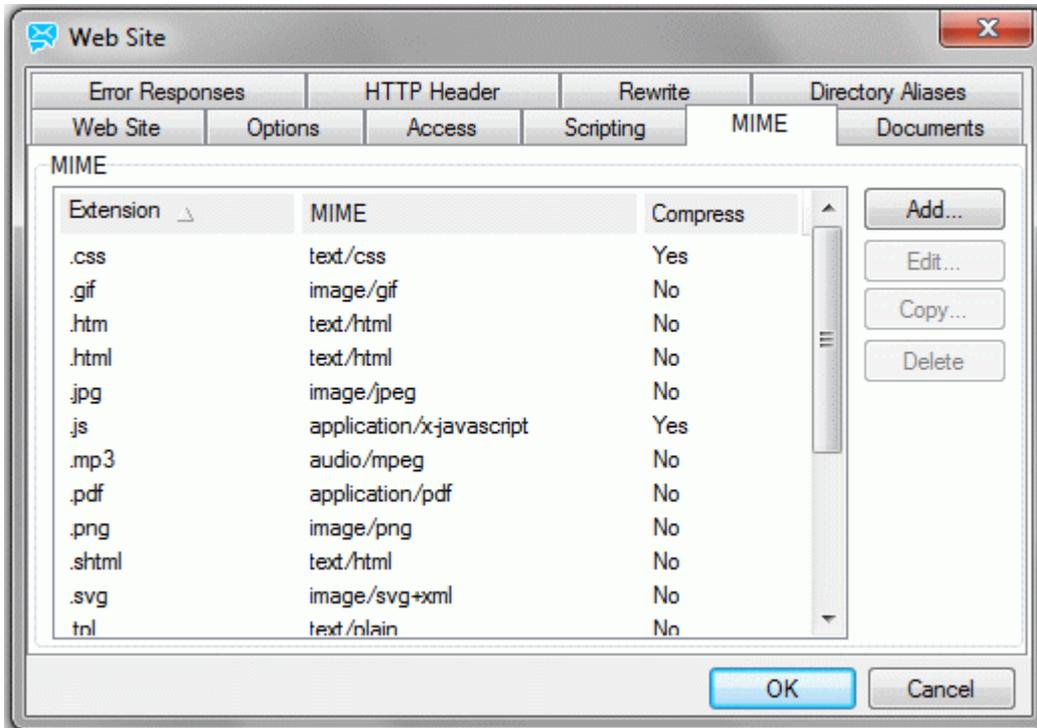
	<p>To use the FastCGI interface specify the address and port of the FastCGI server, e. g. <b><i>localhost:5000</i></b></p>
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In addition, if you want to specify the interface to use you should add it as a prefix in brackets to the application path, e. g. ***(cgi)\bin\mycgi.exe***

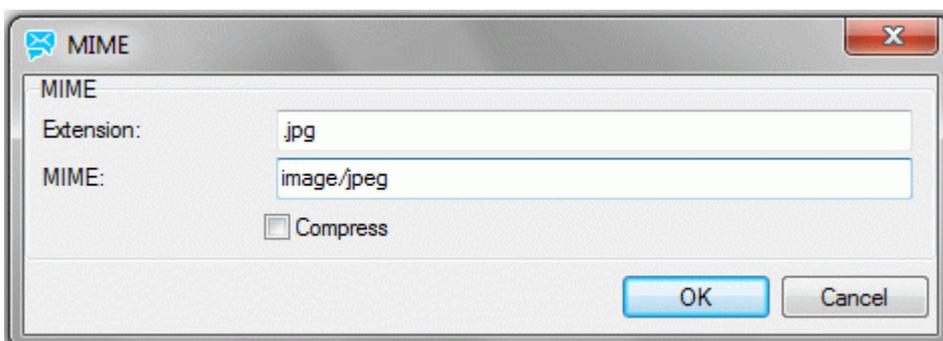
## MIME

Here you can set MIME mappings for use with your web site.

There will already be a default set of mappings that should cover normal needs, but you may need to define and add your own for some purpose.



Button	Description
Add	Click the <b>Add</b> button to add your own MIME mapping. The <b>MIME</b> dialog opens.
Edit	Select a mapping record and click the button to edit settings of this mapping. The <b>MIME</b> dialog opens.
Delete	Select a mapping and click the button to delete this mapping.

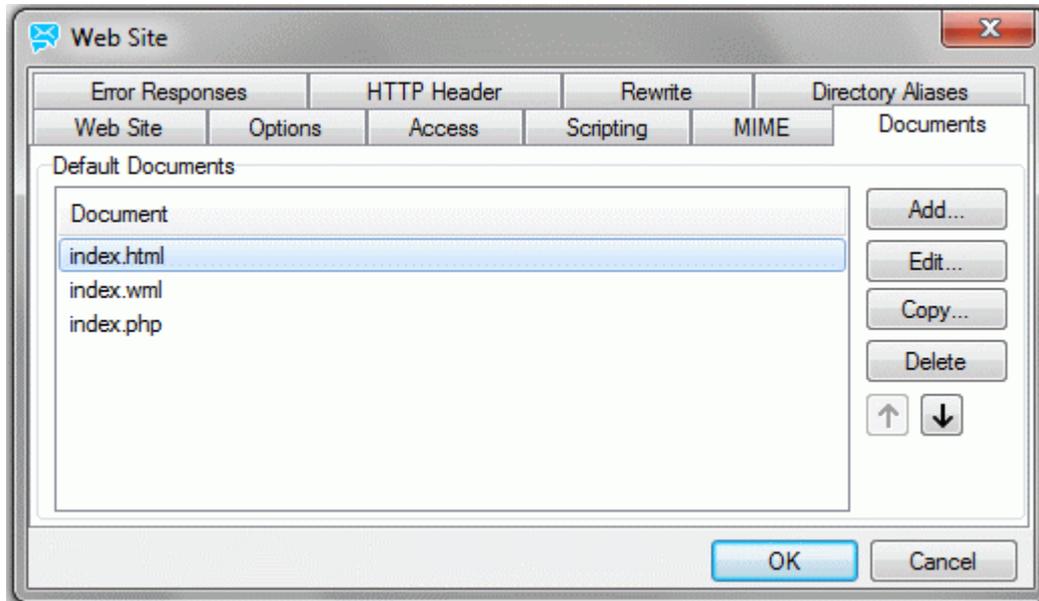


Field	Description
Extension	Enter the file extension you want to map.
MIME	Enter the MIME type.

	For more information about MIME types, refer to <b>IANA</b> web site: ( <a href="http://www.iana.org/assignments/media-types/">http://www.iana.org/assignments/media-types/</a> ).
Compress	If this box is ticked, the server will GZIP the object before transferring it, provided the browser has the capability to un-compress the object.

## Documents

Here you can define a list of "default" documents that the <WEB> will look for if an HTTP request comes in with no specific file identified.

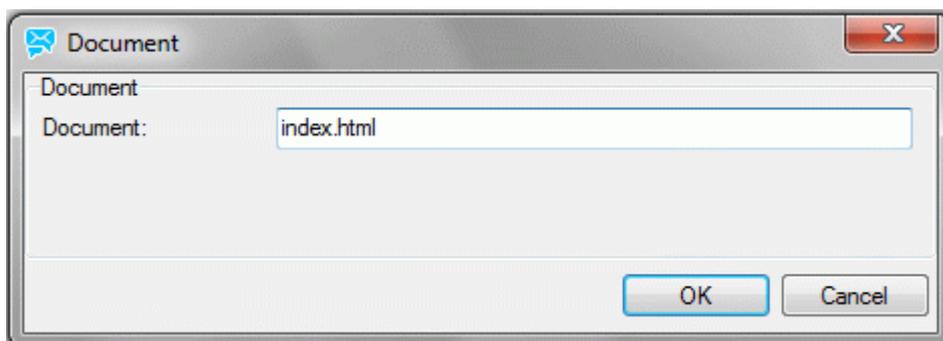


In the above example, if a request comes in for <http://webmail.icewarpdemo.com/special>, IceWarp Server will look for ***index.html***, ***index.wml*** then ***index.php*** in the directory of "***special***" and display the first one found.

If none of the defined documents is found, IceWarp Server will do one of the following:

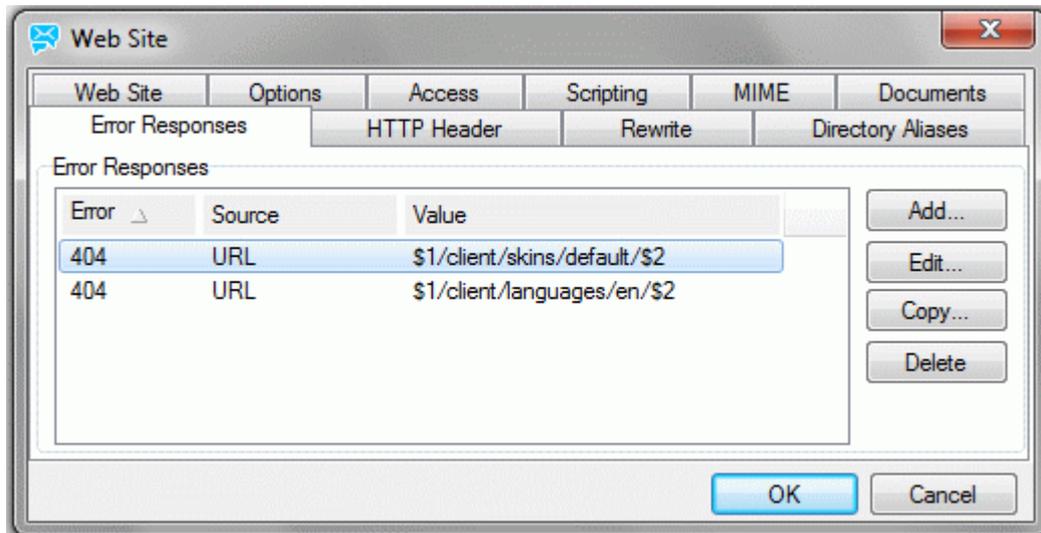
- If Directory content listing is allowed (see **Web Service – Options**), the directory listing for directory of "special" will be displayed.
- If Directory content listing is not allowed, the **Page not found** error will be returned.

Button	Description
Add	Click the button to add a document type. The <b>Document</b> dialog opens. Fill in the <b>Document</b> field.
Edit	Select a document type from the list and click the button to edit the document name.
Delete	Select a document type and click the button to remove this document from the list.
Arrows	Use the buttons to change order of documents in the list. This order determines how IceWarp Server will look for documents. (See above.)

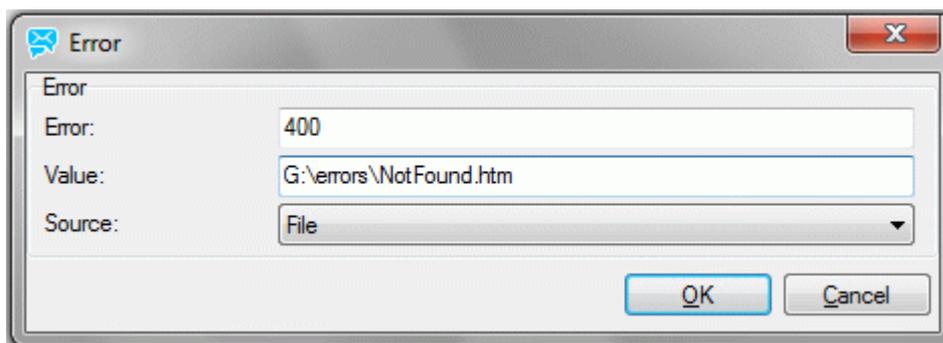


## Error Responses

Here you can define your own web pages to be displayed if a server error occurs.



Button	Description
Add	Click the button to define a new page for an error. The <b>Error</b> dialog opens.
Edit	Select an error and click the button to edit properties. The <b>Error</b> dialog opens.
Delete	Select an error and click the button to remove this record.



Field	Description
Error	Fill in the code of error that you wish to be served.
Value	Enter either a fully qualified file name (if the source is a file) or a relative URL (which must be local). <i>NOTE: This field is disabled when <b>Default</b> is selected as the <b>Source</b>.</i>
Source	Select from the combo box: <b>File</b> When the <b>Value</b> is a file name. <b>URL</b> When the <b>Value</b> is a URL.

	<p><b>Default</b> If you want to use server default error pages.</p>
--	--

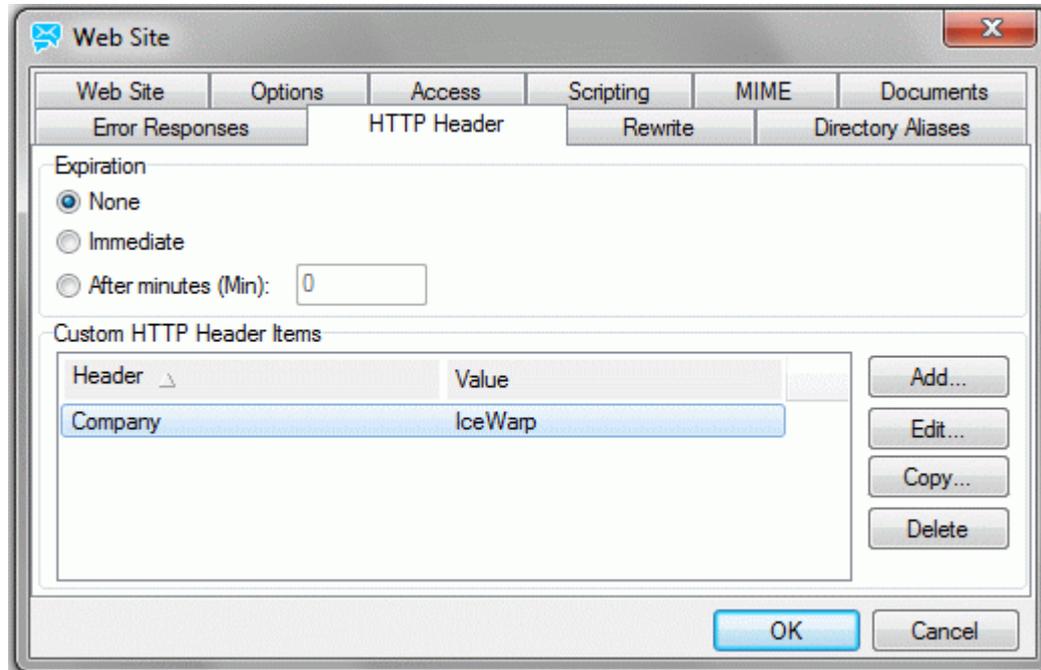
## HTTP Header

HTTP headers define various characteristics of the data that is requested or the data that has been provided.

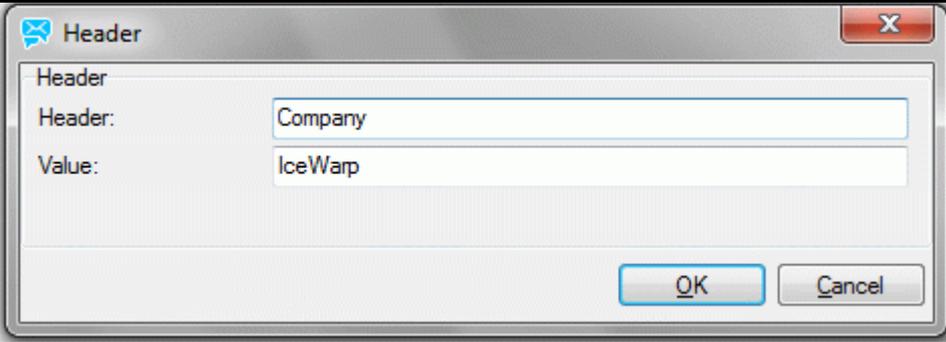
E. g. **Cache-Control** tells all caching mechanisms from server to client whether they may cache this object.

*Cache-Control: max-age=0, no-cache, no-store, must-revalidate*

Here you can define custom HTTP headers which are returned (provided) as a part of the response to a browser request.



Field	Description
Expiration	<p>You can use this option to include an expiration HTTP header in the response. A browser compares the date in expiration header to the current one and decides whether the cached page should be shown or a new version should be requested.</p> <p><b>None</b> The cache page would be shown if any already exists.</p> <p><b>Immediate</b> The browser would have to request updated page anytime it tries to access that page.</p> <p><b>After minutes</b> It sets the expiration period to the current time plus the number of minutes specified.</p>
Custom HTTP Header Items	<p>This allows you to define special headers that will be returned to a browser as a part of the response.</p> <p>Press the <b>Add</b> button to open the <b>Header</b> dialog box:</p>

	 <p>Header</p> <p>Header: Company</p> <p>Value: IceWarp</p> <p>OK Cancel</p>
--	--

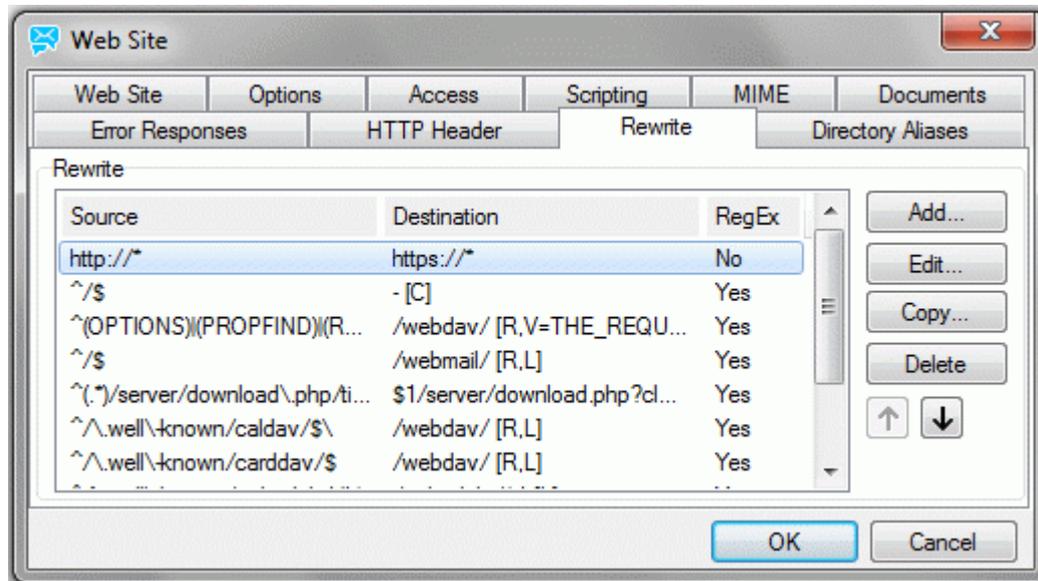
Specify the name of the **Header** and the content (**Value**) you wish to insert.

## Rewrite

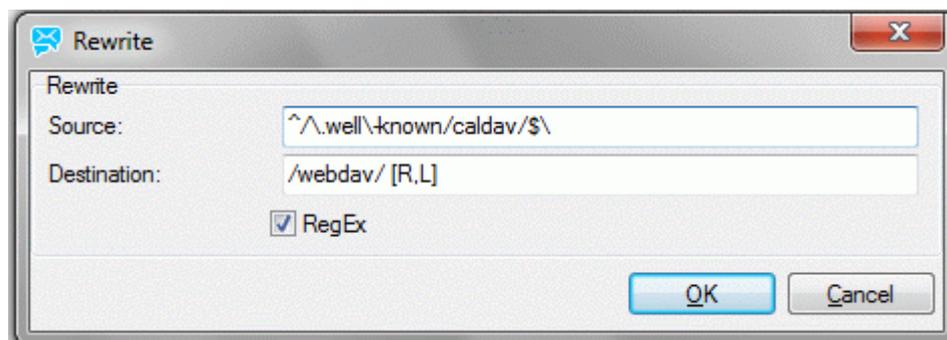
This is a very powerful feature allowing you to redirect requests for one URL to another URL.

For details, refer to the **Rewrite Tutorial** chapter. You can use the simple **Non-RegEx Rewrite** or much more flexible **RegEx Rewrite** here.

Assume you own **icewarpdemo.com**, **icewarpdemo.net** and **icewarpdemo.org**. You can create one website called **www.icewarpdemo.com** and redirect the **.net** and **.org** requests to the **.com** site.



Button	Description
Add	Click the button to add a new rewrite formula. The <b>Rewrite</b> dialog opens.
Edit	Select a rewrite formula and click the button to perform changes. The <b>Rewrite</b> dialog opens.
Copy	Select a rewrite formula and click the button to copy it. The <b>Rewrite</b> dialog opens – here you can perform some minor changes.
Delete	Select a rewrite formula and click the button to remove this formula.
Arrows	Use the arrows to change the order how rewrites will be performed.



Field	Description
Source	Enter either regex or non-regex expression for an URL request.

Destination	Enter either regex or non-regex expression for a destination.
RegEx	Un-check the box if you intend to use a non-regex formula.



BE AWARE: Custom rewrite rules which route all requests from HTTP to secured HTTPS could cause malfunction of the files upload feature in WebClient. As a work-around, disable Flash uploader within the **WebClient – Administrator Options – General – Global Settings** tab or, if you have a valid CA certificate, you can disable *Use HTTP Flash Upload in SSL Session* within the **WebClient – Administrator Options – General – Global Settings** tab.



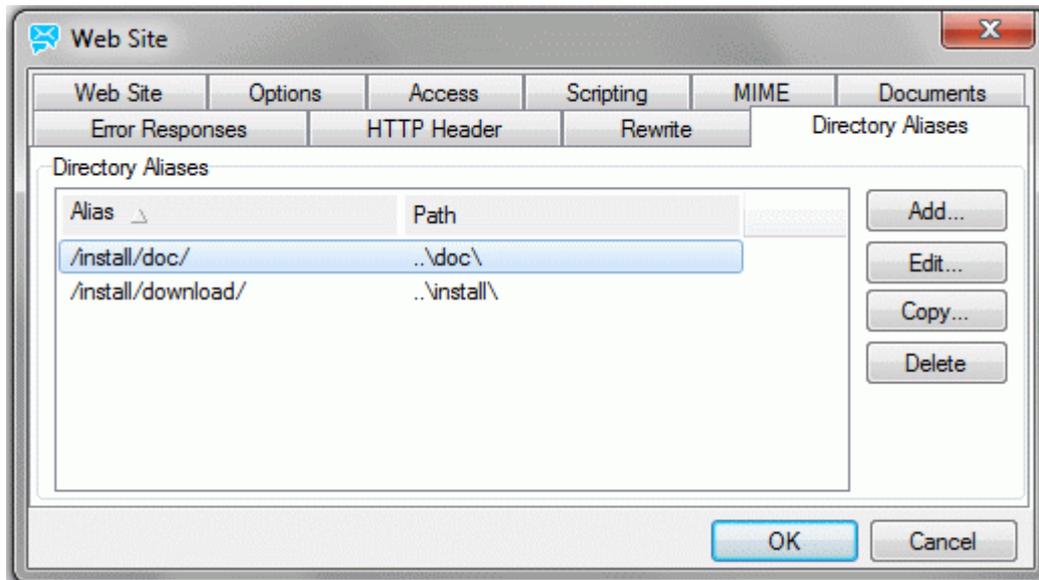
*NOTE: The rewrite in the figure above redirects any URI that has **icewarpdemo** behind the first slash (plus has anything behind the second slash) to **http://icewarpdemo.com/[plus what is behind the second slash]**.*

*Example: Source: **http://mail.icewarp.com/icewarpdemo/mail***

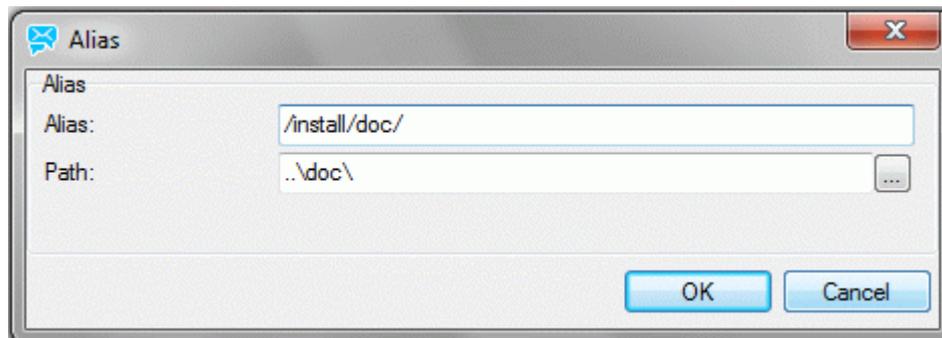
*Destination: **http://icewarpdemo.com/mail***

## Directory Aliases

This feature allows you to create aliases for directories. These aliases can shorten paths to some locations, rename them, etc.



Button	Description
Add	Click the button to add a new alias. The <b>Alias</b> dialog opens.
Edit	Select an alias and click the button to perform changes. The <b>Alias</b> dialog opens.
Delete	Select an alias and click the button to remove this alias.



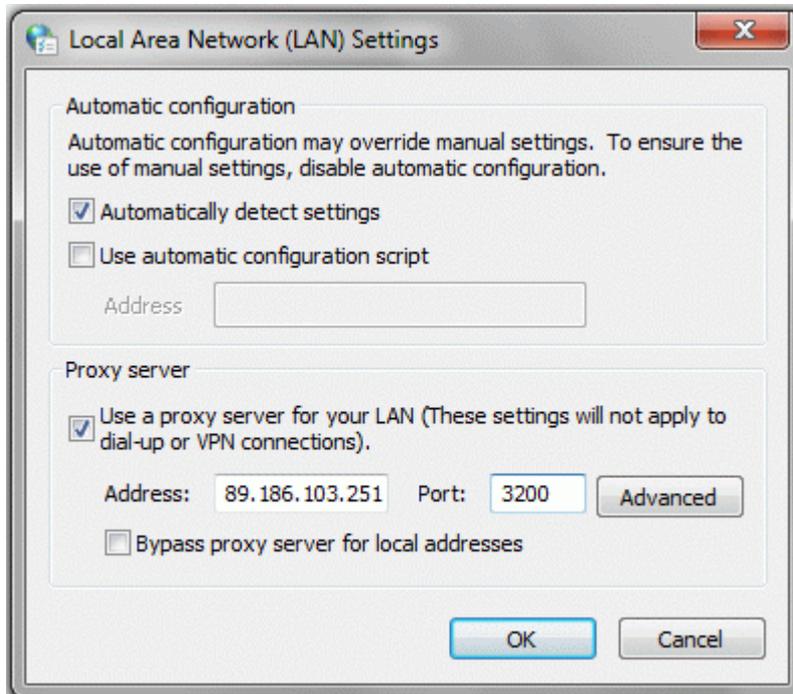
Field	Description
Alias	Enter an alias. For details refer to the <b>Rewrite Tutorial</b> chapter – <b>Directory Aliases</b> section.
Path	Specify the path to the appropriate resource. Click the "... " button to open a browser.

## Proxy

IceWarp Server has a built-in proxy server, which allows you to share Internet browser access across your network.

Your users will need to configure their browsers to use the proxy:

### Typical Browser Configuration



**IceWarp Server IP** is the actual IP address of the server where IceWarp Server is running.

The proxy server runs on the same port as the **Web/Control** service of IceWarp Server, which defaults to port 32000.

## Proxy – General

Field	Description
Active	Tick the box to enable proxy.

General	Security
<b>General</b> <input checked="" type="checkbox"/> Active Parent proxy: <input type="text"/>	
<b>Logging</b> <input checked="" type="checkbox"/> Logging Format: <input type="text" value="Standard"/> <span>▼</span> Type: <input type="text" value="Standard"/> <span>▼</span> Logging path: <input type="text"/> <span>...</span> Delete logs older than (Days): <input type="text" value="0"/>	

Field	Description
Active	Tick the box to enable proxy.

Parent proxy	Enter the IP address of your parent proxy server here if required. This is used if your IceWarp Server itself connects to the internet via another proxy server.
Logging	Check this box to enable proxy logging.
Format	Select the format of the log files. <b>Standard</b> – for the standard IceWarp Server logging format. <b>W3C extended</b> – to use the extended log file format as defined by W3C.
Type	Select how you want your log files: <b>Standard</b> – creates one log file. <b>Day</b> – creates one log file per day.
Logging path	Specify the directory to store your log files.
Delete logs older than	Specify a non-zero value to have log files deleted after the given number of days.



**NOTE:** By default, proxy access requires authentication – see **Proxy – Security**.

## Proxy – Security

The **Security** tab allows you to restrict access to your proxy server.

Field	Description
Require user authentication	Check this box to allow access to the proxy server only to those who have a specified <b>user:password</b> combination. <b>User:password</b> combinations are specified in the <b>Users</b> text area. <b>NOTE:</b> This option is turned on by default, so you will have to either turn it off or define a <b>user:password</b> combination.
Users	Specify your list of users and passwords in the format <b>username:password</b> .
Proxy Filter	Click the button to edit a filter file where you can grant/deny access to IP ranges and hosts. Examples are given within the editor.
Proxy Tunnel Filter	Click the button to edit filters for your local connections. Examples are given within the editor.

---

## **PHP Problems and Workarounds**

## Using FastCGI

### About FastCGI

FastCGI is used by default since version 10. Previously used ISAPI caused serious issues. (PHP has many issues and is very unstable when run with ISAPI modules in heavy load.) FastCGI takes care of these issues by communicating to multiple instances of PHP executables. IceWarp Server starts several instances of **php.exe** and forwards the PHP requests to it using TCP sockets. Should a problem with PHP occur, **php.exe** is simply killed and new instance is created without affecting the Web Server at all and the load is effectively balanced between the running instances of **php.exe**. Remember that the FastCGI mode can be a little bit slower than the default ISAPI one hence you may use it only after you are sure there is no other possible solution.

### FastCGI Configuration

Use the dropdown selection in **Administration GUI – Web Service** settings which allows you to switch between Web Server modes with pre-defined settings. For more options, to fine tune the settings to your particular installation, or to make any changes manually, you will need to edit the `[Installation Directory]\config\webserver.dat` configuration file, as instructed further.

### FastCGI Configuration

If you want to enable FastCGI for specific extension, simply modify the **webserver.dat** file (can be found in `<install_dir>\config`) by replacing all **php\php.dll** with **(fastcgi);php\php.exe**.

Original form: (ISAPI)

```
<EXTENSIONS>
```

```
<ITEM>
```

```
<EXT>.php</EXT>
```

```
<MODULE>php\php.dll</MODULE>
```

Changed form: (FastCGI; for Windows)

```
<EXTENSIONS>
```

```
<ITEM>
```

```
<EXT>.php</EXT>
```

```
<MODULE>(fastcgi);php\php.exe</MODULE>
```

The same for Linux:

```
<ITEM>
```

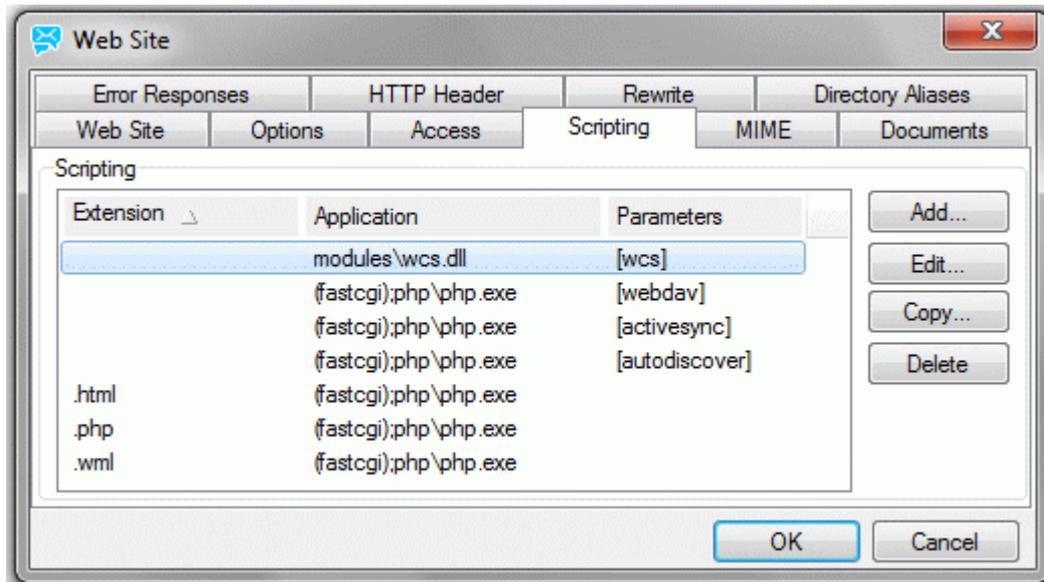
```
<TITLE/>
```

```
<EXT>.php</EXT>
```

```
<MODULE>(fastcgi)var/php.socket;scripts/phpd.sh</MODULE>
```

```
</ITEM>
```

Now check the settings in the **Web Service – Web Site – Scripting** tab just to be sure, it should be set like this after the previous changes in **webserver.dat**:



### FastCGI Advanced Options

Behaviour of PHP through FastCGI can be modified using following **webserver.dat** options.

<WEB>

<OPTIONS>

```
<FCGI_INITSERVERS>8</FCGI_INITSERVERS>
<FCGI_MAXSERVERS>0</FCGI_MAXSERVERS>
<FCGI_MAXROUNDS>10000</FCGI_MAXROUNDS>
<FCGI_BINDIP>127.0.0.1</FCGI_BINDIP>
<FCGI_CHECKRUNNING>0</FCGI_CHECKRUNNING>
<FCGI_ENVIRONMENT>PHP_FCGI_MAX_REQUESTS=20000</FCGI_ENVIRONMENT>
```

where:

**<FCGI\_INITSERVERS>** – number of instances of **php.exe** which are running immediately after start.

**<FCGI\_MAXSERVERS>** – maximal number of running instances.

**<FCGI\_BINDIP>** – IP address bound to php.exe and used to communication between IceWarp server and PHP. This value has to be set. Usually there is no need to put other value than 127.0.0.1 here.

**<FCGI\_ENVIRONMENT>** – environment variables, which are sent to php.exe to control its behaviour.

**PHP\_FCGI\_MAX\_REQUESTS** – this environment variable tells php.exe to quit automatically after given number of processed requests.

**<FCGI\_MAXROUNDS>** – similar option as **PHP\_FCGI\_MAX\_REQUESTS**, but the counting of requests and killing of instances is responsibility of IceWarp server and not php.exe itself.

**<FCGI\_CHECKRUNNING>** – boolean value – if set to true, each instance of php.exe is checked, whether it is running or not, before trying to send data to it. This brings slowdown and it is not needed when **PHP\_FCGI\_MAX\_REQUESTS** is greater than **FCGI\_MAXROUNDS**.

### FastCGI Timeout Modifier

This modifier allows to override FastCGI timeout. Global timeout still remains as set. The current solution for **named modules** (i. e. those with names in brackets, e. g. **[activesync]**) is as follows:

<WEB>

<OPTIONS>

... other options ...

```
<MODULES_TIMEOUT>
```

```
<MODULE TITLE="[activesync]" TIMEOUT="1800000"/>
</MODULES_TIMEOUT>
```

The following syntax can be used for unnamed modules, supported only with FastCGI(.exe):

```
<MODULE>(fastcgi)var/phpsocket;scripts/phpd.sh;TIMEOUT</MODULE>
```

where **TIMEOUT** is a value in milliseconds, the default setting is 1800000. (This example is from the Linux version.)

If you wish to set the ActiveSync heartbeat higher than the default maximum of 30 minutes, you need to modify the module's settings to extend PHP session time-out. Setting it lower should not be required and this modifier can be omitted (including the semicolon).

FastCGI timeout is accessible via `$_SERVER($_SERVER["FCGI_TIMEOUT"])`

FastCGI timeout value defined in `webserver.dat` file can be easily obtained inside PHP script from `$SERVER` array. It will help to determine how often `icewarp_keepalive($tid)` should be called to survive.

### FastCGI Quick How-to

**Thread Pooling** – open the `webserver.dat` file and set thread pooling to 10 (see higher). Restart the services and you will now see separate instances of `php.exe` running in the task manager.

Usually, 10 threads is a good starting point. It means 10 `php.exe` files are opened and used when there is processing. For example, you might have 100 users logged to IceWarp WebClient, but actual requests are much lower.

In the **Control** logs, you will see:

```
SYSTEM [17C4] 10:21:08 Thread pools: Statistics
```

```
Global: Inside = 0, Free = 10, Waiting=0
```

```
[activesync]: unlimited , Inside=0
```

```
[wcs]: unlimited , Inside=4
```

In this case, for Web service, we set 10 threads. So up to 10 open `php.exe` files. You can see in **Global** that none are being currently used. If, for example, it shows **Inside=10**, you might have problems to access WebClient. You have to increase number of threads. Or better, find the reason why they are used. It can be because of many users, but it can be also because of some problem. Also user should consider, that each `php` consumes system resources. Setting this value too high is nonsense and will kill the server.

Problems could also occur when messages to large mailing lists or groups are sent. The solution is to set **Maximum number of messages to sent out in one minute** in mailing lists and group accounts (the `[group/mailling_list]` – Options tab) to some reasonable value (say 40).

### Example

of thread pooling in the `webserver.dat` file (not related to values shown above):

```
<MODULES_THREADPOOL>
  <MODULE TITLE="[activesync]" THREADPOOL="0"/>
  <MODULE TITLE="[wcs]" THREADPOOL="0"/>
</MODULES_THREADPOOL>
```

### MySQL PDO

You should also move the WebClient PDO storage to a database. The instructions for doing this are below.

<https://support.icewarp.com/hc/en-us/articles/115001055887-Error-Message-When-Sending-We-Do-Not-Relay->



NOTE: If not using `php-custom.ini` or `php.user.ini` to enable MySQL PDO for WebClient, after each version upgrade you will need to uncomment the following lines to get it working again – the original `php.ini` gets overwritten: `;extension=php_pdo_mysql.dll`

---

# Re-Write Tutorial

## Diferences

The Re-write function replaces the Redirect option found in the Web service site details in older versions.

The **Web Service – Site – Redirect** option in the Administration GUI allowed you to define redirect rules based on the URL and URI. The requests that came to the server based on some string criteria were redirected to other pages. This option has been renamed to Rewrite and currently supports the old functionality for backward compatibility and a new `mod_rewrite` regex replace mechanism.

Non-RegEx (old way) does always redirect and the user can see the change in browser address bar. RegEx way rewrites the URL internally so for the user the URL appears to be the one shown in address bar.

Alias option has been renamed to Directory Aliases and is strictly for virtual directories. You can have a relative alias (pointing to the current web site repository, `/mail/` → `webmail/`) or absolute pointing to any directory or disk on your computer – `/data/` → `/www/mydata/`. Subdirectories are also supported, there is a new no match strings function.

- Rewrite without RegEx does the former redirect – thus Redirect can be achieved.
- Rewrite with RegEx does rewrite and supports `mod_rewrite` options.

Aliases are only directory aliases and support absolute and relative paths.

## Directory Aliases – Absolute Path

Let's start with a short tutorial of directory aliases. There will be more examples to show what is supported and what you can do with it.

No string match functions can be used in aliases. Only the first part of the source is matched with the URI and then the path is replaced accordingly. In Absolute Path Directory Aliases, Destination is an absolute path.

```
/data/ -> /www/mydata/
```

If we have a path `/data/...` on the server, it will be physically loaded from `/www/mydata/....` (with Linux path of course).

On Windows you could write

```
/data/ -> c:\www\data\
```

If the user specifies `/data/` in the URL it does not have to be in the actual web sites directory but it can be loaded externally from some other location (`c:\www\data\`). That is what directory aliases is all about.

## Directory Aliases – Relative Path

Below is an example of a relative path directory alias. In most cases you would use Rewrite feature but it is possible to use an alias for a similar functionality. In Relative Path Directory Aliases, Destination is a relative path.

```
/mail/ -> webmail/
```

This makes sure that if somebody goes to **`http://server/mail/...`** it will redirect him to the IceWarp WebClient directory in the web site repository.

All files loaded through the URI **`/mail/...`** will be in fact read from **`/webmail/`**.

Notice the missing `"/` at the beginning of the destination value. This is a mark of relative directory alias.

## Non RegEx Rewrites

Rewrites are more complex and flexible thus it is always hard to explain in detail. Rewrite is a feature allowing the admin to define certain rules that let him change the actual URL used or simply redirect to another URL.

There are two modes the admin can use:

Non RegEx (simple string)

RegEx (regex replace)

Let's start with the classic. Non regex is for backward compatibility and for somebody also simple as it does not require any regex knowledge. Non regex does always perform HTTP redirect. Meaning the user will see the redirect in his browser.

Support for advanced functionality has been added: non port 80, protocol redirects, wildcard string replace.

There are several types of usage here:

- Path Redirect
- Host Redirect
- Protocol Redirect

### Path Redirect

`/data/ -> /otherdata/`

E.g. `http://server/data/xxx/xxx/a.txt -> http://server/otherdata/`

This would replace the data folder in the URL with /otherdata/ BUT all things coming after /data/ would not be appended to other data.

### Wildcard String Replace

The replace does not copy the appendix data to the destination. For that you would need to use string match with \* wildcard. Note that it works with relative path, such as `/test/* -> /mail/*`.

`icewarp.com* -> www.icewarp.com*`

`/data/* -> /otherdata/*`

E.g. `http://server/data/xxx/xxx/a.txt -> http://server/otherdata/xxx/xxx/a.txt`

Also any other combinations are possible. You basically need to specify the asterisk in the destination too to take all remaining data from the source.

Last example illustrates the use with a web site integrated with SVN so nobody can access the .svn directories

`*/*.* -> /`

E.g. `http://server/mypage/.svn/... -> http://server/mypage/`

This makes sure that any access to a directory starting with "." will be redirected to the root of the web page. If somebody wants to access the special /.svn/ directory, he will get only the public content associated with the address.

### Host Redirect

It is also possible to specify the name of the virtual host

`icewarp.com* -> www.icewarp.com*`

E.g. `http://icewarp.com/... -> http://www.icewarp.com/...`

The example above would simply append www if not specified by the user.

This would be suitable only for the primary / default virtual host, since other virtual hosts are strictly based on their hostname.

Hostname MUST BE also in the destination as in the example.

This is how you would create a simple Host Redirect. The same as for Path Redirect applies here, too. The difference is made by the presence of the hostname at the beginning of the Source.

### Protocol Redirect

Last usage allows you to use protocol specification

`http://www.icewarp.com* -> https://www.icewarp.com*`

E.g. `http://icewarp.com/secure/* -> https://icewarp.com/secure/*`

If a plain HTTP connection would be made to the /secure/ URI it would be redirected to HTTPS to the same directory. It also works vice versa, from https:// to http://.

All combinations of these can be used for non regex rewrite.

## RegEx Rewrites

The regex rewrite is in fact much simpler as there are solid rules of usage. You always work with URIs and the result is always an URI or URL for redirect.

Source is a regex match pattern and Destination is a regex replace pattern. In the destination you can also specify flags.

The whole concept is based on mod\_rewrite module for Apache and uses the same syntax.

```
^/data/(.*) -> http://server/$1 [R]
```

```
http://myserver/data/other/?script=value -> http://server/other/?script=value
```

This would take the string after data, redirect to a different server, but with the selected parameters in place.

You can see you can do some tricks with it. Every () in the regex search pattern can be then used as a variable starting with "\$" and index "n":

\$1 \$2 \$3 etc.

You can create even more sophisticated rewrites such as:

```
^/test/(.*)/(.*)$ -> /scripts/$1?value=$2
```

```
^/data/(.*)/\?(.*) -> /$1/script.asp?value=$2
```

This would not do a redirect but a simple internal URI replace. It works even with URL variables and there are no boundaries at all.

If you wish to continue with next rewrite, specify the flags without [L].

```
^/data/(.*)/\?(.*) /$1/script.asp?value=$2 []
```

Also, there is a special destination "-" which means not to replace anything. It might come handy sometimes.

You may also want to rewrite e. g. <http://www.icewarp.com.br/comprar> to <http://www.icewarp.com.br/purchase>.

You can set a non-regex rewrite, but it will fail in the case, someone writes <http://www.icewarp.com.br/comprar/> – for a server it is the same location, but it is not the same string.

Regex rewrite can help:

Source: **`^/comprar`**

Destination: **`/purchase [R]`**

The rest is up to admins – look for mod\_rewrite syntax for more details.

### Flags

With these flags the admin can gain complete control of <WEB> behavior.

Flags need to be separated from the regex with space and surrounded in "[]" brackets. Such as:

[L,R]

Available flags are:

[R]edirect – redirect instead of rewrite

[L]ast – do not process other rewrite this is the last one

[F]orbidden – the user will receive 403 Forbidden message when accessed the URL

[C]hain – if the rule is not matched, skip all following rules containing [C] flag

[RP] – see lower the **Reverse Proxy** section

[V=VARNAME] – match to server variable instead of URI

[] - void flag – force processing following rules

If no flag is specified, the default flag is [L]. If rewrite is matched no other rule will be processed, unless you specify void flag []. The behavior is the same for non regex rewrites (redirects).

### Server Variables

Using the [V=] flag you can achieve some sophisticated URI rewrite functionality. Instead of the URI string, the value of the server variable will be matched. Use with [C] flags and usually without the URI rewrite- thus with "-" for destination only.

Supported variables are the general HTTP\_\* variables: HTTP\_HOST, HTTP\_REFERER, HTTP\_USER\_AGENT, THE\_REQUEST, REMOTE\_IP and certificate specific CERT\_ and CERT\_SERVER variables: CERT\_SUBJECT, CERT\_ISSUER, CERT\_FLAGS, CERT\_SERVER\_SUBJECT, CERT\_SERVER\_ISSUER, CERT\_SERVER\_FLAGS. If used will require and verify peer certificate authentication can be based only on the client certificate using CERT\_SUBJECT.

```
^(www\.myhost\.com)?$ - [V=HTTP_HOST,C]
```

Virtual host is checked for "www.myhost.com".

The V= flag will be usually used with the [C] chained flag as a predecessor, such as in the following rewrite rule.

```
^/webmail/ - [C]
```

```
^Lynx/ /webmail/basic/[V=HTTP_USER_AGENT,C,R]
```

The example above would match the /webmail/ in the URL (not replace anything) then it would check if the HTTP\_USER\_AGENT contains Lynx/ and if it does, redirect to /mail/. Lynx web browser simply cannot go to /webmail/ and will be redirected to /mail/

*Very flexible!*

### Reverse Proxy

Reverse Proxy serves for hiding another webserver (usually in local networks) and dynamically rewriting all links that would point to the hidden webserver into links that point to the reverse proxy itself.

Example of rewrite rule setting:

```
$/proxy/*^
```

```
http://server/uri/$1 [L,P,RP=/proxy/=http://server/uri/]
```

When a user goes to /proxy/\* URI, the content is loaded from "hidden" server http://server/uri/\*

The hidden server may refer to itself in the output HTML code. The definition of RP=/proxy/=http://server/uri/ causes all links pointing to http://server/uri/\* to be dynamically rewritten with /proxy/\* URI, so hidden server will be effectively hidden.